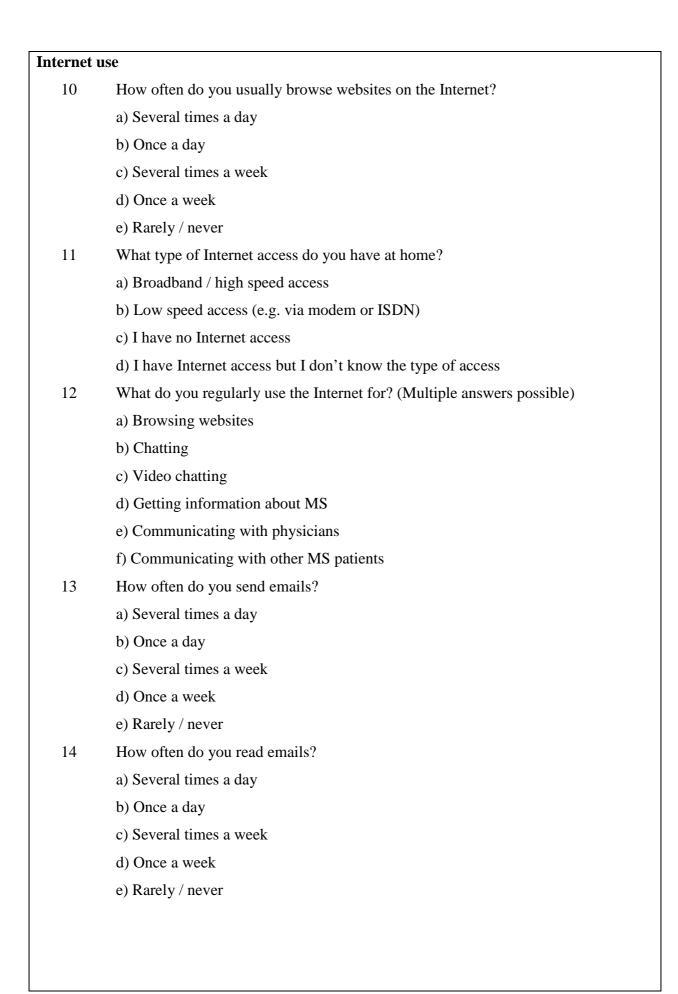
Multimedia Appendix 1. English version of the new media questionnaire (18 items).

Number	Question	
Demographics		
01	How old are you?	
02	What is your gender?	
	a) male	
	b) female	
03	What is your postal code?	
04	When were you diagnosed with MS (year)?	
Computer use		
05	How often do you usually use a computer?	
	a) Several times a day	
	b) Once a day	
	c) Several times a week	
	d) Once a week	
	e) Rarely / never	
06	Do you own a computer?	
	a) Yes	
	b) Yes – I've got a shared computer access	
	c) No	
07	What do you regularly use your computer for? (Multiple answers possible)	
	a) Word processing	
	b) Emailing	
	c) Browsing websites	
	d) Chatting	
	e) Getting information about MS	
08	Are you able to acquaint yourself quickly with a new computer program?	
	a) Definitely applies to me	
	b) Mostly applies to me	
	c) Slightly applies to me	
	d) Does not apply to me	
09	Have you already installed computer programs on your own?	
	a) Yes	
	b) No	



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Mobile phone use		
15	Do you own a mobile phone?	
	a) Yes	
	b) No	
16	How often do usually use a mobile phone?	
	a) Several times a day	
	b) Once a day	
	c) Several times a week	
	d) Once a week	
	e) Rarely / never	
17	What do you regularly use a mobile phone for? (Multiple answers possible)	
	a) Calling	
	b) Text messaging	
	c) Audio / video messaging	
	d) Browsing websites	
	e) Reading / sending emails	
	f) Scheduling	
Acceptance		
18	What type of communication would you accept for being informed and instructed	
	during your MS therapy?	
	a) By physician	
	b) By telephone call	
	c) Via mobile Internet application or short message service	
	d) By website	

e) By email